**Sujet : [remplissez ici une éventuelle référence du commerçant]**

Dear sir / madam,

I contest your request for payment and want to make clear that:

* On [date], there was a very clear withdrawal / cancellation of my agreement for account on [nom du site de rencontre].
* Secondly, I never accepted nor agreed on a membership for [nom du site de rencontre]. Therefor I have no obligation to pay at all.
* Thirdly, I would like to stress that according to binding Belgian debt collection agency legislation, you have to stop the debt collection procedure after this contestation in accordance with Special prohibition 9: harassment of the debtor, who has expressly and with reasons stated that he disputes the debt.
<https://economie.fgov.be/fr/themes/services-financiers/credit-la-consommation/endettement/recouvrement-de-dettes/recouvrement-interdit>

I expect a confirmation **within one week** that your services stop this collection procedure. Without a confirmation within one week, I'm obliged to notify the competent authorities in Belgium, Germany, and Switzerland.

Be aware that I already lodged a complaint with the *European Consumer Centre in Belgium*.

Best regards,

[Votre nom]

**Conseil**

Remplissez les zones grises entre [] et envoyez votre demande par e-mail ou via le formulaire de contact en ligne de la partie adverse.

N’oubliez pas de conserver une copie ou une capture d’écran de votre demande.